



# COURSE CATALOGUE 2026



Last updated July 2026

# ACHIEVING ISO STANDARDS JUST GOT EASIER

## INTRODUCING THE ISOLOGYHUB

The isologyhub is the leading place for businesses to learn how to achieve ISO Standards – and get gameplans for raising their game.

It's packed with in-depth, practical training and resources on all aspects of planning, creating and managing a successful ISO system.

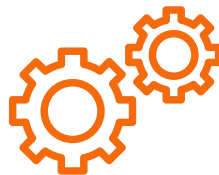
Learn all about the hub in our Introduction video.



## THE ISOLOGYHUB WILL HELP YOU:



Quickly master the fundamentals of ISO Standards



Learn to create your own bespoke ISO System and achieve certification



Work at your own pace to allow time to put your knowledge into practice



Learn the specific techniques that will allow you to increase your skills to progress your career



Break free from having an outdated ISO System that nobody in your firm understands or cares about



Avoid frustration and gain confidence in ISO Standards from the moment you join

## A PROVEN METHODOLOGY FOR ISO SUCCESS

All of the training, tools and templates found within the hub have been created through the collaborative effort of Blackmore's isologists over the past 18 years. With a 100% success rate working with over 500 companies, we've translated our proven isology methodology into tangible training to help you achieve your ISO goals.

Join the hub to get access to our wealth of knowledge, and get the chance to speak directly to our isologists via our monthly Live Q&A's.

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## SUSTAINABILITY COMPLIANCE

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# WHAT'S AVAILABLE?

## ISO 14001 ROADMAP

Our step-by-step ISO 14001 training roadmap takes you from idea to successful launch and certification.

Looking for a proven path to go from idea to launching your ISO Management System?

Our unique ISO 14001 Roadmap guides you through everything you need to do.

Simply follow the steps to create your own bespoke Environmental Management System compliant to ISO 14001.



## ISO PATHWAYS



Our ISO Pathways explore the topics of Quality, Environment, Health & Safety and Information Security, and how they can support your organisation to grow and thrive.

Whatever your current experience in ISO, our Pathways will take you from Learner to Leader in no time.

Each Pathway is made up of three sections – Learner, Practitioner and Leader and you can begin at whichever stage you think is best for you to progress your knowledge.

Throughout each pathway, users will find a number of training courses and quizzes to test what they've learned, and will gain the opportunity to earn a certificate on successful completion.

# WHAT'S AVAILABLE?



Gameplans are action focused, giving you step by step activities and training to tackle a particular challenge within your management system.

Available now:



## Engagement Amplifier:

This Gameplan will help increase engagement with your employees and key stakeholders enabling greater visibility, 'buy-in' and accountability.

## The Leadership Powerup:

This Gameplan will help to increase Leadership Commitment to support your business strategy and compliance.



## Continual Improvement Booster:

This Gameplan looks at ways to kick-start a 'Continual Improvement' culture to improve business performance and get measurable results.

## The Audit Accelerator:

This Gameplan helps accelerate the value your internal audits bring, and overcome any 'audit fatigue' issues you may face.



## ISO 27001:2022 Transition:

ISO 27001:2022 Transition: This Gameplan will walk you through the stages of your ISO 27001:2022 transition, which align to our proven isology® approach.

# WHAT'S AVAILABLE?



## Climate Change Amendment:

This Gameplan will help you to integrate the new ISO Climate Change Amendment within your existing ISO Management System.

## BCP Exercise: Ransomware:

This Gameplan provides a guided BCP Exercise toolkit to run a ransomware scenario for your business.



## PAST LIVE Q&A'S

Catch-up with our previous Live Q&A's and webinars, covering new Standards, changes to existing Standards and guided workshops that you can put into practice. The following are available on demand:



Document Control and Internal and External Issues



Understanding the Organisation and it's context



Optimising the relationship between Context, Leadership and Risk



Root Cause Analysis & Corrective Action



Objectives



Project Management

# WHAT'S AVAILABLE?



## PAST LIVE Q&A'S



Resources



Roles and Responsibilities



ISO Climate Change Amendment Workshop



Integrating the ISO Climate change amendment with ISO 27001



Integrating the ISO Climate Change Amendment with ISO 9001, ISO 45001 and ISO 14001



Creating a Carbon Reduction Plan



ISO 27001:2022 Transition Lessons Learned



Intended outcomes of the Management System



ISO 42001 AI System Impact Assessment Workshop



Introducing your Management System



The Importance of Business Continuity



How ISO Standards can support ESG Workshop



How to complete a Materiality Assessment supported by ISO 26000



How you can use balance scorecards to measure ESG strategy



An introduction to mandatory ESG reporting requirements



TISAX Simplified: How to Navigate Compliance and Secure Your Label



ISO 14001:2026 Webinar: What's Changed And How to Comply

# CORE COMPLIANCE

# CORE COMPLIANCE



## INTERNAL AUDITOR COURSE

We also have training courses so these are a longer training course, sometimes over multiple modules to cover more detail, they are very much aimed at giving you the breadth and depth of information that you need in order to understand the topic more fully.

Available now:



Internal Auditor course: This course will guide you through how to plan, conduct and report internal audits, in accordance with the ISO 19011 Standard for Auditing Management Systems.

This course consists of 5 modules, which include training videos, workbooks and example exercises.

Modules included:



Module 1: An Introduction to Auditing



Module 2: Auditor Competency



Module 3: Creating an Audit Programme



Module 4: Conducting Audits



Module 5: Writing an Audit Report



Module 6: Auditing ISO 9001 specific requirements



# CORE COMPLIANCE



## COFFEE BREAK TRAINING

|                                                                    |    |
|--------------------------------------------------------------------|----|
| Internal Audit Explained: What you can expect from internal audits | 10 |
| ISO Basics: What is a Management System?                           | 5  |
| ISO Basics: Scope                                                  | 5  |
| What is my role in our management system?                          | 10 |
| Policies, Procedures, Processes & Other Documented Information     | 12 |
| What is Management Review?                                         | 5  |
| Top Tips for Compliance Management                                 | 10 |
| What is a PESTLE Analysis?                                         | 10 |
| What is a SWOT Analysis?                                           | 5  |
| 2024 Climate Change Amendment                                      | 5  |
| Discover: Audit Findings                                           | 25 |



## TEMPLATES AVAILABLE

|                                        |
|----------------------------------------|
| Internal Audit Programme               |
| Internal Audit Report Template         |
| Continual Improvement Log template     |
| ISO Standards Blueprint eBook          |
| Opportunity Assessment Template        |
| Risk Assessment Template               |
| Legal Register Template                |
| ISO Climate Change Amendment Guidebook |

 QUICK WINS

|                                          |                                                                                     |
|------------------------------------------|-------------------------------------------------------------------------------------|
| How to create an internal audit schedule |  |
| How to create an internal audit schedule |  |
| How to create a Policy Statement         |  |
| How to integrate ISO management systems  |  |

# QUALITY COMPLIANCE

# QUALITY COMPLIANCE



## COFFEE BREAK TRAINING

|                                                                |    |
|----------------------------------------------------------------|----|
| Seven Principles of Quality 1 - Customer Focus                 | 10 |
| Seven Principles of Quality 2 - Leadership                     | 5  |
| Seven Principles of Quality 3 - Engagement of People           | 5  |
| Seven Principles of Quality 4 - Process Approach               | 10 |
| Seven Principles of Quality 5 - Improvement                    | 7  |
| Seven Principles of Quality 6 - Evidence-based Decision Making | 5  |
| Seven Principles of Quality 7 - Relationship Management        | 8  |
| Golden Rules of Quality                                        | 12 |
| An Introduction to ISO 9001                                    | 7  |
| ISO 9001 Monitoring and Measuring                              | 10 |
| ISO 9001 - Leadership Commitment                               | 10 |
| What is ISO 41001 Facilities Management?                       | 10 |
| What is ISO 10002 Customer Satisfaction?                       | 8  |
| What is ISO 17100?                                             | 10 |
| ISO 9001 - Design & Development                                | 15 |
| Intended Outcomes of the Management System                     | 45 |

# QUALITY COMPLIANCE



## TEMPLATES AVAILABLE

Principles of Quality Management

ISO 9001 Standards Handbook

ISO 9001 Management Review Template

ISO 9001:2015 Document Checklist



## QUICK WINS

Kaizen: How to use small improvements to make a big impact



Setting up a Net Promoter Score



How to create a process map



# INFORMATION SECURITY & RISK COMPLIANCE



## COFFEE BREAK TRAINING

|                                                                      |    |
|----------------------------------------------------------------------|----|
| ISO 27001 2022 A.5.7 Threat Intelligence                             | 10 |
| ISO 27001 2022 A.8.28 Secure Coding                                  | 5  |
| ISO 27001 2022 A.5.23 Information Security for Cloud Services        | 5  |
| ISO 27001 2022 A.5.30 ICT Readiness for Business Continuity          | 10 |
| ISO 27001 2022 A.7.4 Physical Security                               | 7  |
| ISO 27001 2022 A.8.10 Information Deletion                           | 5  |
| ISO 27001 2022 A.8.11 Data Masking                                   | 8  |
| ISO 27001 2022 A.8.12 Data Leakage Prevention                        | 12 |
| ISO 27001 2022 A.8.16 Monitoring Activities                          | 7  |
| ISO 27001 2022 A.8.9 Configuration Management                        | 10 |
| ISO 27001 2022 A.8.23 Web Filtering                                  | 10 |
| An Introduction to ISO 27001                                         | 7  |
| An Introduction to ISO 27701                                         | 5  |
| An Introduction to ISO 27017                                         | 8  |
| ISO 27001 - Personal Security Responsibilities                       | 12 |
| ISO 27001 - BYOD Bring your own device                               | 7  |
| ISO 27001 - Clear desk                                               | 10 |
| ISO 27001 - Clear screen                                             | 10 |
| ISO20000-1: Service portfolio                                        | 12 |
| Understanding ISO20000-1 as a benefit for Service Management Systems | 7  |
| ISO20000-1: Operational Planning and Control                         | 10 |
| ISO20000-1: Relationship and Agreement                               | 10 |



## COFFEE BREAK TRAINING

ISO20000-1: Resolution and Fulfilment



ISO20000-1: Service design, build and transition



ISO20000-1: Supply and Demand



ISO20000-1: Monitoring, measuring, analysis and evaluation



What is ISO 27701?



Information Security and Working from home



What is ISO 22301?



ISO 27001 Physical Security Controls



ISO 27001:2022 Transition Lessons Learned



What is ISO 20000-1?



ISO 22301: BCP in a Nutshell



ISO 22301: BCP Business Impact Analysis



ISO 27001 Information Security Risk Assessment



ISO 27001 - Access Control



## TEMPLATES AVAILABLE

ISO 27001:2022 Document Checklist

Business Impact Analysis (BIA) Template

ISO 27001 Transition - Annex A Controls Mapping 2013 to 2022

ISO 27001:2013 Standards Handbook

ISO 27001:2022 Standards Handbook

ISO 22301 Standards Handbook

ISO 27001 Statement of Applicability (SOA) Template

ISO 27001 - Cyber Security Glossary

Bring Your Own Device (BYOD) Policy Template

Clear Desk and Clear Screen Policy Template

ISO 27001:2022 Management Review Agenda template

Data Subject Rights Procedure Template

Subject Access Request Procedure Template

Privacy Policy Template

Data Retention Policy Template

ISO 27001 Guidance: Auditing a Data Centre

ISO 27001: Planning an Office Move

Business Continuity (BCP) Risk Assessment Template

## QUICK WINS

Creating your Data Protection Training Plan



ISO 27001 - 10 steps to cyber security



# HEALTH & SAFETY COMPLIANCE





## COFFEE BREAK TRAINING

An Introduction to ISO 45001



An Introduction to ISO 45003



ISO 45001: Forgotten Risk Assessments



Basic H&S Risk Assessment



Basic Fixed Electrical Inspections



Basic Asbestos Management



Basic COSHH Management



Basic Contractor Management



H&S Competent Person



## TEMPLATES AVAILABLE

ISO 45001 Standards Handbook

ISO 45001 External Audit Preparation Checklist

ISO 45001 COSHH Assessment Template

ISO 45001 Risk Assessment Template

ISO 45001 H&S Policy Template

ISO 45001 Internal Audit Programme

ISO 45001 Roles & Responsibilities

ISO 45001 Management Review Agenda & Minutes Template

ISO 45001:2018 Document Checklist



QUICK WINS

|                                                                   |   |
|-------------------------------------------------------------------|---|
| ISO45001: How to Utilise HSE Resources                            | 6 |
| ISO 45001: Planning for Consultation and Participation of Workers | 5 |
| How to meet your First Aid needs                                  | 7 |
| Key H&S Documentation: H&S Law Poster & Insurance Certificates    | 7 |

# SUSTAINABILITY COMPLIANCE

# SUSTAINABILITY COMPLIANCE



## COFFEE BREAK TRAINING

|                                                     |    |
|-----------------------------------------------------|----|
| An introduction to ISO 14001                        | 10 |
| An introduction to ISO 50001                        | 5  |
| An introduction to PAS 2060                         | 5  |
| An introduction to ISO 26000                        | 10 |
| An introduction to ISO 14064-1                      | 12 |
| An introduction to ISO 20121                        | 5  |
| An introduction to ISO 20400                        | 10 |
| ISO 20121 Issue identification and evaluation       | 10 |
| Basic Water Management                              | 12 |
| Basic Energy Management                             | 5  |
| Basic Waste Management                              | 10 |
| Basic Air Conditioning Management                   | 10 |
| What is ISO 55001 Asset Management?                 | 8  |
| What is ISO 20121?                                  | 12 |
| Energy Data Collection Methods                      | 15 |
| What are Environmental Aspects?                     | 10 |
| What is ESG?                                        | 10 |
| ISO 14001 Waste Transfer Notes Requirements         | 10 |
| ISO 14001 - Determining Life Cycle Costs            | 12 |
| ISO 14001 Waste Sustainable Procurement             | 12 |
| ISO 14001 - Forward to Environmental Sustainability | 10 |
| ISO 14001 What is Environmental Management System   | 10 |
| Basic Waste Management                              | 8  |

# SUSTAINABILITY COMPLIANCE

## TEMPLATES AVAILABLE

Environmental Infographics: Energy Saving - Lighting

Environmental Infographics: Save Paper

Environmental Infographics: Waste Management

Environmental Infographics: Energy Saving - Equipment

Environmental Infographics: Sustainability - Saving Water

Environmental Infographics: Energy Saving - Heating and Cooling

Environmental Infographics: Sustainability - Procurement

Environmental Infographics: Sustainability - Events & Meetings

Environmental Infographics: Sustainability - Office Supplies

ISO 14001 Awareness Training Plan

ISO 14001 Standards Handbook

ISO 14001 - Internal Audit Report & Checklist Template

ISO 14001 - Aspects & Impacts Assessment Template

ISO 14001 - Management Review Agenda & Minutes Template

ISO14001 Management Review Report Template

ISO14001 Document Checklist

ISO 50001 Standards Handbook

ISO50001 Management Review Agenda and Minutes

Energy Data Collection Plan Template

ISO 20121 Standards Handbook

ISO 14001:2026 Standards Handbook

ISO 14001:2026 Transition Guide



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